

Nicolas Carvalho C. da Cruz

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SUMMARY

QA Analyst experienced in B2C e-commerce projects using Salesforce Commerce Cloud (SFCC / SFRA), while having full involvement across the software development life cycle (SDLC), from requirements analysis and test strategy definition to go-live and production support, I'm proficient in manual and automated testing, covering different scenarios with functional, regression and integration testing, cross-browser testing and non-functional testing (security and performance). I have experience in test automation for smoke and regression suites integrated into CI/CD pipelines (Jenkins), plus API testing and validating integrations with ERP, TMS, CRM and payment gateways. I'm familiar with collaborative work in Agile environments (Scrum/Kanban), bringing clear risk communication and focusing on quality, stability and delivery reliability.

EXPERIENCE

QA Junior - Develoci

March 2025 – Present

- Developed and maintained automated UI tests using Katalon Studio and TestOps with continuous integration via Jenkins and Docker, significantly reducing post-deploy regressions and increasing delivery stability.
- Planned and executed manual testing strategies across *L'Occitane au Brésil* and *L'Occitane en Provence* websites, ensuring system robustness and efficiency throughout the sprint lifecycle.
- Covered a wide range of scenarios by testing across multiple browsers and devices using BrowserStack, helping reduce browser and device-specific bugs.
- Communicate risks and quality status clearly to Product Owner, Tech Lead and business stakeholders, acting as a bridge between technical teams and business areas.
- Collaborate with Business and Integrations teams to validate end-to-end features, covering payment gateways and third-party partners.
- Managed the CMS, and created robust documentations for components, promotions, content and catalogs settings, while supporting different environment validations within Jira sprint workflows.
- I leverage AI tooling to optimize test coverage design, accelerate automation development, and produce structured technical documentation, by reducing manual overhead while maintaining precision across functional validation cycles.

Tech Stack: *Katalon Studio, Selenium, Postman, Jenkins, Docker, Jira, BitBucket, Browserstack, Devtools, JS, HTML/CSS, SFCC / SFRA, AI*

Soft Skills: *Problem Solving, Attention to Detail, Adaptability, Collaboration*

Infantry Corporal - Brazilian Army

2022 – 2025

- Developed administrative and IT-related skills managing service schedules, internal databases and official documentation using administrative and military systems.
- Responsible for delegating technical tasks and coordinating personnel for military activities, building strong leadership and organizational competencies.
- Ensured the security and confidentiality of digital information within the department, reinforcing data governance and operational discipline.

Skills: *Microsoft Excel, Internal Military Systems, Document Analysis, Team Management, Leadership*

EDUCATION

Degree of Technology, in Systems Analysis and Development - Uninter - 2025 – 2028

CERTIFICATIONS

OSF Academy : Quality Assurance - OSF Digital Academy

EF SET English Certificate 78/100 (C2 Proficient) - EF Standard English Test

BDD and Java with Cucumber - Alura

Complete Java Object-Oriented Programming - Udemy

Performing queries with SQL_ Joins, Views and transactions - Alura

E2E Testing with Cypress – Alura

LANGUAGES

Portuguese - Native | English - Advanced